About RingCentral, Inc.

RingCentral harnesses the power of the cloud to help today's modern, mobile businesses communicate faster, smarter, and more effectively than ever before. Built on a secure and reliable cloud communications and collaboration platform, RingCentral goes beyond cloud PBX, combining voice, team messaging, collaboration, video conferencing, online meetings, and contact center capabilities. Available across multiple devices—from smartphones, tablets, and computers to desk phones—RingCentral's unified communications as a service (UCaaS) solution scales globally, making it easy to administrate across countries from a single platform. With a robust set of open APIs, RingCentral enables businesses to seamlessly embed communications into custom or everyday business applications, improving workflow productivity. Businesses worldwide rely on RingCentral to connect their workforces, build relationships with customers, share knowledge, and get work done—how they want, wherever they want.

- Publicly held company (NYSE: RNG)

- 2,200+ workforce globally

- 12+ years of R&D in developing and operating an open cloud platform

- Partnerships with leading carriers, including AT&T, TELUS, and BT, to deliver solutions to their business customers

- Leadership, product, engineering, and operations teams with extensive experience and success in cloud computing

- Global reach, supporting customers worldwide with true in-country local dialing

RingCentral®

Solutions summary

The new collaborative workforce

- All-inclusive cloud communications solution with HD voice, video, messaging, conferencing, and fax capabilities

- Team workspace with fully featured messaging, collaboration, file sharing, and task management, integrated with RingCentral Office

- Fully mobile user experience across any device, including Android™, iOS®/Apple Watch® app

Global communications that scale

- Ability to add global geographies to existing account with the click of a button through Global Office™ solution

- Single, easy-to-use, centralized interface for managing all offices and users

- Flexibility to scale up or down with business demands

The power of an open platform

- Ability to embed communication functionality into workflow applications for increased productivity

- Integrations with leading business applications, including Salesforce®, Google, Box, Okta, Microsoft Office 365™, Oracle, and Zendesk®

- Customization and design of systems, by customers, with RingCentral Connect Platform™

Personalized customer engagement

- Omnichannel interaction via voice, chat, messaging, and email through RingCentral Contact Center

- Skills-based routing, advanced IVR, and real-time analytics

- Easy integration with popular CRM applications

Technical details

- Carrier-grade reliability with enterprise-grade quality of service (QoS)

- Open cloud computing platform with unlimited scalability

- Powered by the Global Connect Network, a unique service delivery architecture that is scalable, secure, and ensures high-quality service across geographies

- Industry-leading security systems and processes with quarterly audits

- Multiple state-of-the-art data centers located in the US, Europe, and Singapore

- CloudConnect service that allows enterprises to connect directly to the RingCentral cloud

- TRUSTe certified

- Operates in accordance with HIPAA

Gartner
A UCaaS Magic Quadrant Leader

Forbes | 2016
AMERICA'S MOST TRUSTWORTHY COMPANIES
Forbes 2016 America's Most Trustworthy Companies

Unified COMMUNICATIONS PRODUCT OF THE YEAR 2016
TMC 2016 Unified Communications Product of the Year Award

FROST & SULLIVAN 2016 BEST PRACTICES AWARD
NORTH AMERICAN HOSTED IP TELEPHONY AND UCAAS COMPANY OF THE YEAR AWARD
2016 Frost & Sullivan Company of the Year

2016 INTERNET TELEPHONY PRODUCT OF THE YEAR
2016 TMC Internet Telephony Product of the Year Award
RingCentral Office recognized as exceptional VoIP product

500™ Technology Fast 500
2016 NORTH AMERICA
Deloitte.
Deloitte Technology Fast 500™ RingCentral recognized as one of the fastest growing technology companies in North America

FORRESTER®
Total Cost of Ownership study illustrates a 182% ROI for enterprises

RingCentral®

Customers, carriers, and partners

Customers

SEQUOIA CAPITAL   PORSCHE   TEACHERS COLLEGE COLUMBIA UNIVERSITY   box

CARDINAL FINANCIAL COMPANY | LIMITED PARTNERSHIP   Pacific BMW   SANTA CLARA UNIFIED SCHOOL DISTRICT   SUBWAY

H&R BLOCK   AUTHENTIC FOSSIL   World Vision   MEDALLIA   Good

ChenMed A Family of Companies   Applebee's   New Relic   PGA PROFESSIONAL GOLFERS' ASSOCIATION OF AMERICA 1916   MINDBODY

Carriers

at&t   BT   TELUS

Integration partners

salesforce   Google   ORACLE   Microsoft

box   zendesk   servicenow   okta

"Gartner believes RingCentral to be the top UCaaS provider across multiple metrics, such as supported endpoints, revenue, number of UCaaS employees and capital investment."

—Gartner, August 2016

"The numbers don't lie here, and illustrate nicely why RingCentral has both the necessary completeness of vision and the ability to act on that vision to make it a Leader in the Magic Quadrant study. With these points in hand, it's safe to assume that RingCentral will carry on in its push to control the market."

—TMCNet Unified Communications, August 2016

"Cloud communications for the office is the RingCentral bailiwick, and the readers of PCMag agree it provides a great service worthy of an honorable mention."

—PC Mag, March 2016

"Not only have we reduced the operational headaches of managing multiple, single-point communication solutions, but we've also cut communications and conferencing costs by 80 percent since moving to RingCentral."

—Box CIO Paul Chapman, August 2016

"Considering the company's product and go-to-market momentum, we believe the company can sustain 25–30% top-line growth and reach $1 billion in revenue in 4–5 years. We reiterate our Strong Buy rating."

—Raymond James Financials, September 2016

RingCentral®

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